petspemf

Petspemf RollnRest

USER MANUAL

Rollable orthopedic PEMF bed.

SCIENTIFICALLY TESTED & PROVEN EFFECTIVE

The first rollable PEMF therapeutic bed designed for pets — combining orthopedic comfort
with advanced healing therapy, turning every rest into recovery.

Contents

This device is intended for use on animals only and must be operated by adults over the age of 18. Children must not operate, play with, clean, or service the device. If minors are present, the device must always be used under direct adult supervision.

Before first use, animal owners are advised to consult a veterinarian or qualified animal health professional, especially for:
- pregnant animals,
- or animals with known health conditions.

The device should be used only as intended and never as a toy. Proper handling and supervision are required at all times to ensure animal safety and well-being.

Electrical Safety
- The device must only be supplied with a Safety Extra-Low Voltage (SELV) corresponding to the markings on the appliance.
- The appliance must be used exclusively with the power supply unit provided with the device.

These guidelines are in place to ensure safe operation and a positive experience for both animals and their owners.

1. Introduction

In a world full of options, we want to take a moment to say thank you for choosing us. PEMF Stimulation devices are an excellent tool for achieving the desired state of body and mind. Please take your time to read this user manual carefully, even if you are familiar with a similar product. To ensure your safety and that of others, please read this user manual before using Petspemf RollnRest. Please do not disassemble the device. It can be unsafe and will void the manufacturer's warranty.

2. Device Description

Petspemf RollnRest provides pain relief, stress relief, and accelerated healing by emitting clinically and scientifically proven frequencies through electromagnetic fields. PEMF technology can be used as a stand-alone therapy or in conjunction with an existing treatment plan for your pet. Petspemf RollnRest is a comfortable bed with four to fifteen strategically placed coils that emit frequencies. It features a waterproof protective inner cover around the foam, along with a removable, washable, and scratch-resistant outer cover.

3. Included in the Package

- Petspemf RollnRest coils with a cable
- Petspemf RollnRest Control Unit
- Orthopedic bed
- Cover
- Charger
- USB C cable
- User Manual - QR code
- Test tube

4. Age Restrictions

Petspemf RollnRest should only be operated by individuals aged 18 years or older ("Permitted Age"). Children over 8 years can also operate it, provided that they are under adult supervision.

5. Possible Side Effects and General Precautions

PEMF devices are recognized to deliver treatments without reports of side effects or significant adverse events. Petspemf RollnRest has been developed for both home and clinical use. The device emits an electromagnetic field for which there is no valid scientific reason to believe that the electromagnetic emissions are harmful.

Petspemf RollnRest should not be used near people or animals with implants such as pacemakers, non-MRI-safe IUDs, cochlear implants, or mechanical heart valves.

Pet owners with such devices should keep at least 30 cm (12 inches) away from the active device. However, there are no magnetic induction effects from the Petspemf RollnRest's signal on veterinary surgical implants because these are made of non-magnetic materials. If you are hesitant about using Petspemf RollnRest on your pet, please contact your veterinarian for further consultation.

6. Petspemf RollnRest Set-Up

1. Make sure your device is connected to a power outlet.

2. Search your app store for Petspemf. Download the app.

3. Follow the in-app tutorial. It will guide you through connecting your Petspemf RollnRest to your mobile device and completing your first Petspemf RollnRest session.

4. Join Petspemf RollnRest's social networks. They are a great place to learn more about the device and its features, share experiences with other users, and chat with the team behind Petspemf RollnRest.

7. Petspemf RollnRest's Bluetooth® Settings (Stimulation status in the app)

When Petspemf RollnRest is activated, its Bluetooth® is automatically enabled and ready to connect with your phone. However, the settings in the Petspemf RollnRest app allow you to keep Petspemf RollnRest's Bluetooth® active while the stimulation process is on.

8. Controls

Quick Guide:
Smart Button, PIR Sensor, and App

1 SMART BUTTON
Single Press: Turn the device on/off.
Press & Hold (3 sec): Switch between modes (manual, motion detection, scheduled).
Light Indicators:
Green: On/manual mode.
Blinking Green: Scheduled mode.
Blue: Motion detection active.
Red: Error or standby.

2 PIR SENSOR
Motion Detection: Activates the device when motion is detected.
Time Delay: Device stays on for a set time after motion stops.
Light Indicators:
Blue: Motion detection ready.
Blinking Blue: Motion detected.

3 APP USAGE
Set Schedule: Define 24-hour on/off times for the device.
Adjust Settings: Configure modes, time delays, and sensor sensitivity.

8.1 Using Petspemf RollnRest For the First Time

1. CONNECT

Insert the cable into the device and then connect it to the power source. The device will activate once connected.

2. DOWNLOAD THE APP

Download the Petspemf App to your mobile device or tablet from the iOS App Store or Google Play Store.

3. START THE APP

Press START and accept the Terms and Conditions. Make sure to have Bluetooth on your mobile device or tablet turned ON and follow the step-by-step User Guide. If you are using an Android device, you will be asked to enable location services while using the app.

4. SMART BUTTON FUNCTIONS

Button Action	What It Does
○ Single Press	Starts or stops the selected therapy program.
○○ Double Press	Enables or disables the Bluetooth connection (BLE). **Bluetooth (BLE) Control** • **Solid yellow light** indicates that **BLE is disabled**. • You can **enable or disable the BLE connection** by **double-pressing the button** on the device. • Once connected to the app, you can also **turn BLE off directly in the app**. • Note: To turn **BLE back on**, you must **double-press the button on the device**. • **BLE is enabled by default** when the device is powered on. This feature allows you to **turn off BLE during use** if you prefer a low-emission or offline mode.
○⏱ Long Press (2–3 sec)	Enables or disables PIR sensor. You can enable it through the **mobile app** or by **long-pressing the button** on the device. After about **10 seconds**, the PIR sensor becomes active. When the pet lies down in the RollnRest Orthopedic Bed, the **current therapy will start automatically**.

5. CONNECT

Click the CONNECT button in the app and wait until Petspemf RollnRest (the device should be blinking BLUE) pairs with your app.

6. START SESSION

Click Quick Start, select your program, set the duration, and the session will begin.

8.2 How to Turn It Off

○ Single Press	Starts or stops the selected therapy program.

8.3 How to check if stimulation is in progress?

Check if the LED indicator shows a solid light (check the program colours). You can also use the test tube with a magnet to confirm the presence of a magnetic field.

8.4 How to check if Petspemf RollnRest is on, and how to check the status?

Petspemf RollnRest shows its current status through the LED light color and behavior on the device:

- **Cyan (Fast Circle)** – The device is starting up (booting).
- **Blue (Solid)** – Bluetooth is on and successfully connected.
- **Blue (Blinking)** – Bluetooth is on and ready to connect, if BLE is enabled.
- **Light Yellow (Solid)** – Bluetooth is turned off.

How to check the status:

Simply look at the LED indicator on the device. The color and animation of the light tell you what mode Petspemf RollnRest is currently in.

8.5 How do I know Petspemf RollnRest is connected to my phone?

When Petspemf RollnRest is successfully paired with your phone, the indicator will turn light yellow.

Once a program starts—either through the app or by a single press to repeat the last used program—the indicator will change to the color of the selected program (for example, Green, Deep Pink, etc.).

This means the device is connected and ready. After you start a program in the app, the LED will blink in a fast circular pattern using that program's color.

8.6 How to change a program?

1. Connect Petspemf RollnRest to the power supply.

The device will power on and begin its startup sequence. The LED will display a fast-moving cyan circle, indicating that Petspemf RollnRest is booting.

2. Wait for the ready signal.

After initialization, the LED will change to a blinking blue light, indicating that the device is ready for connection.

3. Connect via the Petspemf App.

Open the Petspemf app on your smartphone, and complete the Bluetooth pairing process.

4. Select your desired program.

Once connected, choose the preferred stimulation program (e.g., Pain Relief, Accelerated Healing, etc.) from the app.

5. Program activation.

The LED will change to the color corresponding to the selected program, confirming that the session has started successfully.

6. Using the Device Button

a). Press the smart button once to start the last used program (previously set in the app).

b). For selecting a new program, always use the app.

9. Light Indicators

Therapy Modes Overview

Petspemf RollnRest offers a variety of therapy programs designed to support your wellbeing in different areas of life. Each mode is represented by a specific light color so you can easily recognize which program is active.

○ Pain Relief (Goldenrod)	PEMF therapy uses low-frequency electromagnetic pulses to relieve pet pain by stimulating cells and improving circulation, reducing inflammation and swelling.
○ Accelerated Healing (Antique White)	PEMF therapy speeds up healing by stimulating the body's natural processes, improving blood circulation, and reducing inflammation and swelling.
○ Stress Relief (Lime)	PEMF therapy relieves pet stress by affecting the brain and nervous system, releasing mood-enhancing neurotransmitters and lowering cortisol levels.
● Integrated Healing (Deep Pink)	This program combines the benefits of Accelerated Healing and Pain Relief. PEMF therapy is used to speed up the body's natural healing processes by improving blood circulation and reducing inflammation and swelling.

Note: While a program is active, the light on Petspemf RollnRest will display a solid color in the program's designated shade.

System Status Lights

Petspemf RollnRest uses different light colors to show its current status:

● Cyan (Fast Circle)	The device is starting up (booting).
◎ Blinking blue light	Bluetooth is enabled and the device is ready to connect.
● Blue (Solid)	Bluetooth is enabled and successfully connected.
○ Light Yellow (Solid)	Bluetooth is disabled.

Error Status Lights

If Petspemf RollnRest detects an issue, the light will change color to indicate the type of error:

◎ Red (Fast Blinking)	Fatal error. Please restart the device or contact support.
◎ Dark Orange (Blinking)	Incorrect power supply is connected. Use the original power adapter.
◎ Yellow (Slow Blinking)	Warning. The device may not be functioning properly — check connections and restart if needed.

10. Petspemf RollnRest accessories

Petspemf RollnRest can be extended with pet-friendly accessories such as soft covers, different outer designs, and additional coil modules. These accessories let you adapt the device to your pet's comfort, daily environment, and behavior.

How Connected Accessories Work (Control Unit)

When you attach the control unit using the supplied black cable, the PEMF stimulation automatically switches from the main RollnRest unit

to the connected control unit. After the control unit is plugged in, the internal coils inside the RollnRest pause, and the attached control unit becomes the active source of PEMF therapy.

Programs Stay the Same

All programs in the Petspemf RollnRest app work normally with the control unit. The only difference is that PEMF therapy is delivered through the connected control unit instead of the main device.

Pet-Safe Design

Because dogs may chew or pull on cables, all external coil modules used with Petspemf RollnRest accessories are removable and replaceable. If a cable gets damaged—such as from biting—you can simply unplug it and connect a new one, keeping the device safe and functional.

11. Placement Guidelines

For optimal performance, place the Petspemf RollnRest device close to the target area. It can also be positioned up to 30 cm (approximately 12 inches) away, depending on your environment and comfort — generally, the closer the device, the stronger the effect.

Note: The placement of Petspemf RollnRest can be adjusted to best fit your space and comfort. Positioning it within approximately ±30 cm (12 inches) of the suggested location will not reduce its effectiveness or interfere with its functioning.

Note: The recommended placement for each stimulation program is also displayed within the Petspemf mobile app.

Where to use: For more information, please visit https://petspemf.com/support/

11.1 How does the PIR sensor work on Petspemf RollnRest?

Petspemf RollnRest is equipped with a PIR (infrared) motion sensor that detects the presence of an animal or a person in the room.
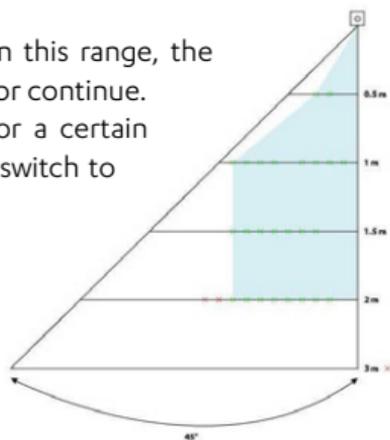
The sensor detects heat and movement within an angle of approximately **45°** and at a distance of up to **3–4 meters**.

- • If movement is detected within this range, the therapy will automatically start or continue.
- • If no movement is detected for a certain period, the device will stop or switch to standby mode.

This ensures that Petspemf RollnRest operates only when you are nearby, increasing therapy effectiveness and helping save energy.

By default, the PIR sensor is disabled.

You can enable it through the mobile app or by long-pressing the button on the device. After about 10 seconds, the PIR sensor becomes active. When a person or an animal is detected, the current therapy will start automatically.

12. Test Tube - How to Use and What Does It Tell You?

In most cases, the non-invasive pulses are not tangible. For this reason, we included a magnetic tester tube in the Petspemf RollnRest package. With this tester, you can hear the pulses emitted by the device.

It can be used to confirm that a stimulation program is running — Petspemf RollnRest emits an electromagnetic field when active, and the magnet inside the tester reacts to it, producing a sound when you listen through the tube.

Note: The magnet will not jump or move visibly; it only creates an audible response to the pulses.

You can also test the frequency of pulsed electromagnetic fields in different stimulation programs, as well as observe the change in the strength of the electromagnetic field as the test tube moves away from or closer to Petspemf RollnRest.

What do you actually hear when using the tube?

As the magnet in the tube reacts to the magnetic field produced, you get to hear the frequency of the electromagnetic pulses emitted by the coils inside Petspemf RollnRest.

Testing the frequency of different stimulation programs
What You Should Hear in Each Program

Each Petspemf RollnRest program uses different PEMF pulse patterns, meaning you will hear different rhythms when testing with the tube:

⬤ Pain Relief (Goldenrod)	Uses low-frequency PEMF pulses to help relieve pain by improving circulation and reducing inflammation. **You will hear a slow, gentle pulse pattern.**

○ Accelerated Healing (Antique White)	Uses PEMF pulses that stimulate the body's natural repair processes, supporting faster recovery, better blood circulation, and reduced swelling. **You will hear a slightly more dynamic pulse pattern than Pain Relief.**
● Stress Relief (Lime)	Designed to calm the nervous system and support relaxation by balancing the body's stress responses. **You will hear a smooth, rhythmic pattern that may sound more even and steady.**
● Integrated Healing (Deep Pink)	A combined program that includes the pulse patterns from Pain Relief and Accelerated Healing to support healing and comfort at the same time. **You may hear a mixed pulse rhythm, alternating between slow and more active pulses.**

How Long Until You Notice Benefits?

Every pet is different, but most pet owners observe improvements within the first few days of regular use.

If symptoms are more severe or long-lasting, consider consistent use for 2–3 weeks to allow the full therapeutic effect.

13. How to Use Petspemf RollnRest Most Effectively
Recommendations

1. Daily Use for General Wellness

For overall wellness, it is recommended to use the Petspemf RollnRest once or twice a day, depending on your pet's needs and condition.

Regular PEMF sessions help support cellular function and overall vitality.

You can check the in-app instructions inside each stimulation program for the recommended frequency and duration of use.

2. Hydration Support

Ensure your pet has fresh water available before and after each PEMF session. Proper hydration helps the body naturally process metabolic waste and supports overall recovery.

3. Healthy Diet

For best results, continue providing your pet with a balanced, species-appropriate diet free from unnecessary additives, artificial colors, and low-quality fillers. High-quality ingredients support the body's natural healing and wellness processes.

14. Maintenance and Cleaning

Do not use Petspemf RollnRest near water and when you are wet. Petspemf RollnRest is not water-resistant but may be wiped down with a damp cloth for cleaning.

Avoid excessive physical impact to the device, as this can damage the copper coils and the hardware. The manufacturer does not take responsibility for devices damaged by improper use.

Each session lasts 2 hours by default. However, even 30–60 minutes per session can be sufficient, depending on your pet's needs and condition.

15. Troubleshooting Guide

It is important to know that we are always here for you. If you have any questions, please contact us through our social media (Petspemf Community on Facebook) or by email (foryou@petspemf.com), also found on our website.

The LED indicator is not working.

Check that the USB cable is properly connected to both the device and the power outlet.

The device has been exposed to excessive amounts of water.

Petspemf RollnRest is not designed to be waterproof, although short exposure to water may not permanently damage the device. If Petspemf RollnRest has been exposed to water, recovery may be possible by placing the unit in a sealed bag or a container with dry uncooked rice for 2 to 3 days. The rice will act as a desiccant and slowly remove the moisture.

Petspemf RollnRest fails to help the problem for which it was purchased.

First, verify that Petspemf RollnRest is functioning. Make sure the LED lights are functioning.

Contact us through our social media (FB) accounts or by email about using Petspemf RollnRest.

It is also possible that the period of use has not been long enough for the desired effect to be seen. Consider using Petspemf RollnRest regularly for 2 to 3 weeks. Beneficial effects are usually seen within the first few days.

Petspemf RollnRest seems to help, but then the problem eventually comes back.

If a short period of using Petspemf RollnRest yielded good results, but then after not using Petspemf RollnRest for a while, the problem recurs, consider using Petspemf RollnRest for a more extended period. Proper nutritional support and supplements are also helpful in conjunction with using Petspemf RollnRest.

16. Technical and System Specification

Operating system	Android™ 5.0 or later
	iOS™ 7.0 or later
Waveform	Trapezoidal
Frequency Range	1 – 50.6Hz
Maximum Magnetic Field Intensity	Up to 128 Gauss (12.8 mT) — control unit only (without RollnRest bed)
	0.87 – 3.8 Gauss (87 μT – 380 μT) — when used with Rollnrest bed
Number of Programs	4 pre-set programs
Program Duration	Adjustable from 1 minute to 24 hours, or continuous operation
Power Supply	External power outlet connection
Dimensions	Small: 23.6 × 15.7 × 2.4 inches | 60 × 40 × 6 cm
	Medium: 35.4 × 23.6 × 2.4 inches | 90 × 60 × 6 cm
	Large: 47.2 × 35.4 × 2.4 inches | 120 × 90 × 6 cm
Weight	Control unit: 200 g Small RollnRest bed: 3 kg Medium RollnRest bed: 4 kg Large RollnRest bed: 6 kg

Cables and Accessories affecting EMC compliance

The following cables and accessories are part of the Petspemf RollnRest system and are relevant for compliance with IEC 60601-1-2 (emissions and immunity):

1. Charging cable – Black USB-C cable, length 1.0 m (39 in), from wall charger to Petspemf RollnRest control unit.

- Replaceable by the responsible organization with an equivalent certified USB-C cable of the same length and shielding.

2. Therapy connection cable – Black cable, length 1.0 m (39 in), from the Petspemf RollnRest control unit to the Petspemf RollnRest bed.

- This cable is integrated with the accessory and not user-replaceable.

No other external transducers or replaceable accessories are intended for use with Petspemf RollnRest. Use only the provided or manufacturer-approved accessories to maintain compliance with EMC requirements.

Electromagnetic Compatibility (EMC) Information

Petspemf RollnRest has been designed and tested to comply with IEC 60601-1-2 for use in the home (Class B) environment.

Precautions:

To prevent adverse events to the operator or patient due to electromagnetic disturbances, Petspemf RollnRest should be used only in the environments specified in Section 19 and with the accessories and cables provided by the manufacturer. Avoid close operation with portable RF communications equipment (see Safety Warnings).

Compliance statement:
- **Emissions:** CISPR 11, Group 1, Class B.
  - Group 1: The equipment uses RF energy only for internal function.
  - Class B: Suitable for use in domestic environments and those directly connected to a low-voltage power supply network that supplies buildings used for domestic purposes.

- **Immunity:** Tested in accordance with IEC 60601-1-2 for the following test levels:
  - Electrostatic discharge (ESD): ±8 kV contact, ±15 kV air.
  - Radiated RF electromagnetic fields: 10 V/m, 80 MHz to 2.7 GHz.
  - Electrical fast transients/bursts: ±2 kV for power supply lines.
  - Surge immunity: ±1 kV differential mode, ±2 kV common mode.

- Conducted disturbances induced by RF fields: 3 Vrms, 150 kHz to 80 MHz.
- Voltage dips and interruptions: 0 % for 0.5 cycle, 40 % for 5 cycles, 70 % for 25 cycles, 0 % for 250 cycles.
- Power frequency magnetic fields: 30 A/m, 50/60 Hz.

Petspemf RollnRest continues to operate as intended after exposure to the above test levels. In the presence of strong electromagnetic interference, the device may temporarily stop stimulation or require restarting, but it will not deliver unsafe output levels.

17. Classification

CE Compliance

Petspemf RollnRest® complies with the essential requirements and relevant provisions of the following directives and standards:

- **Safety:** EN 60335-1 – Household and similar electrical appliances – Safety requirements
- **Electromagnetic Compatibility (EMC):** EN 303 446-1 (EN 55014-1 / EN 55014-2)
- **Radio Equipment Directive (RED):** 2014/53/EU

FCC Compliance (for U.S. market)

This device complies with **Part 15 of the FCC Rules**.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

Device Classification

Petspemf RollnRest® is classified as a household electrical device.

(a) Environments of Use and Exclusions

Intended Environments

Petspemf RollnRest® is suitable for use in **home and similar environments**, including:
- Bedrooms
- Living rooms
- Offices

Excluded Environments

Petspemf RollnRest® is **not suitable for use** in the following locations:
- Hospitals or clinical environments where high-frequency (HF) surgical equipment is in operation
- Magnetic Resonance Imaging (MRI) shielded rooms
- Any other environment where strong electromagnetic disturbances are expected

These exclusions are defined based on the results of the device's risk analysis in accordance with IEC 60601-1-2.

(b) Performance Under Electromagnetic Disturbances

The essential performance of Petspemf RollnRest® is the correct delivery of the selected PEMF stimulation program.
- If electromagnetic disturbances temporarily interfere with the device, the user may observe that the program pauses, stops, or fails to start correctly.
- Such disturbances do not create unsafe output levels; the device will either stop stimulation or resume normal operation once the interference is removed.
- In case of performance loss, the user should restart the device and verify program operation through the Petspemf RollnRest® app or LED indicators.

18. Safety Warnings

1. Fire, Heat, and Pressure Hazards

- Do not expose Petspemf RollnRest® to open flame or place it near a hot oven, heater, or other heat sources, as this may result in fire or explosion.
- Do not crush, puncture, or cut the device.
- Do not expose Petspemf RollnRest® to extremely high temperatures, as this can cause explosion or leakage of flammable liquid or gas.
- Do not expose Petspemf RollnRest® to extremely low air pressure (e.g., high-altitude transport without proper packaging), as this may also lead to explosion or leakage.

2. Handling and Use

- Do not disassemble or modify the device or its components. Servicing should only be performed by qualified personnel.
- Do not use Petspemf RollnRest® near water or when your skin is wet. Avoid using it in humid environments such as saunas or steam rooms.
- Always ensure the power connection and environment are dry and clean before use.

3. Electromagnetic Compatibility (EMC)

⚠️ **Warning:**

Use of this equipment adjacent to or stacked with other electrical or electronic equipment should be avoided, as it may cause improper operation.

If such use is necessary, both devices should be observed to verify normal function.

Note:

Petspemf RollnRest® has not been specifically tested for stacked or adjacent operation with other medical electrical equipment.

Typical household electronic devices (such as smartphones, laptops, or lamps) do not normally affect operation, but users should verify proper function if devices are used in close proximity.

⚠️ Warning:

Use of accessories, transducers, or cables other than those specified or provided by the manufacturer may result in increased electromagnetic emissions or reduced immunity, potentially leading to improper operation.

⚠️ Warning – RF Communication Equipment:

Portable radio-frequency (RF) communications equipment (including antennas, cables, or external transmitters) should be kept at least 30 cm (12 inches) away from any part of the Petspemf RollnRest® device and its cables.

Failure to maintain this distance may result in performance degradation or interference.

Key to Symbols – Petspemf RollnRest®

Abbreviation	Definition / Description
CE Mark	Certification mark indicating that the product conforms to all applicable European Union directives and regulations, including safety, EMC, and environmental requirements.
Intertek / ETL	Certification marks indicating that the product has been tested and found in compliance with applicable U.S. and international safety standards (e.g., IEC 60335-1, IEC 60601-1 where applicable).
EMC	Electromagnetic Compatibility — the ability of equipment to function satisfactorily in its electromagnetic environment without introducing intolerable electromagnetic disturbances.

Abbreviation	Definition / Description
IEC	**International Electrotechnical Commission — global organization that prepares and publishes international standards for electrical, electronic, and related technologies.**
SN	Serial Number — unique identification code assigned to each device for traceability.
PEMF	Pulsed Electromagnetic Field — technology used by Petspemf RollnRest® to emit low-frequency electromagnetic fields for relaxation, focus, and sleep support.
BLE	Bluetooth Low Energy — wireless communication standard used for device connection and app control.
LVD	Low Voltage Directive (2014/35/EU) — EU directive ensuring electrical equipment within certain voltage limits provides a high level of protection for users.
RoHS	Restriction of Hazardous Substances Directive (2011/65/EU) — restricts the use of specific hazardous materials in electrical and electronic equipment.
RED	Radio Equipment Directive (2014/53/EU) — EU directive that ensures safety and EMC compliance for radio communication devices.
PIR	Passive Infrared Sensor — sensor used in Petspemf RollnRest® for proximity or presence detection.
IP Rating	Ingress Protection Rating — indicates the level of protection against solid objects and liquids (Petspemf RollnRest®: IP20).

Symbol	Meaning / Description
$C \in$	Device conforms to applicable European directives (LVD 2014/35/EU, EMC 2014/30/EU, RoHS 2011/65/EU).
(ETL)	Compliance verified by Intertek – safety tested for household use.
IP20	Protection against solid objects >12.5 mm, no protection against water. Indoor use only.
⚠️	**Warning** – Refer to user manual for safety instructions.
📘	**Attention: See Instructions for Use (IFU)** – Read all instructions before use.
☂	**Keep Dry** – Protect from moisture and liquids.
🌡	**Temperature Limitation** – Operating range: +5°C to +35°C.
📊	**EMC Non-Ionizing Radiation** – Device emits low-intensity electromagnetic fields.
⊤⌐	**DC Power Connector** – Device must be powered via supplied DC adapter (12V).
🔄	**Accessory Port** – Secondary connector for add-ons (e.g., Petspemf RollnRest® MAT).
⚡	**Electrical Warning** – Risk of electric shock. Do not open the enclosure.
✳	**Bluetooth® Symbol** – Wireless connectivity for control and firmware updates.
🏠	**For Home Use** – Designed for domestic environments (not for clinical use).
♻	**Recycling Symbol** – Dispose of packaging and electronics responsibly.
🗑	**WEEE Symbol** – Do not dispose of in household waste.
⊗	**Magnetic Field Warning** – Do not use near magnetic-sensitive devices or implants (pacemakers, etc.).

19. Manufacturer and Warranty Service

Manufacturer Information

Manufacturer:

MDCN Tech d.o.o.

Letališka cesta 33

1000 Ljubljana, Slovenia

Made in Europe

Warranty & Customer Support

For warranty service or product inquiries, please contact:

Email: foryou@petspemf.com

Website: https://petspemf.com/

Warranty Policy

Our Warranty Policy covers **both physical and digital defects** of the Petspemf RollnRest® device.

All devices purchased through **petspemf.com** or any official **sales channels of MDCN Tech d.o.o.** are covered under this warranty.

If a device exhibits a physical or digital defect that affects its performance, and this is **verified by our customer support team**, a **replacement** or **direct compensation** will be provided in accordance with this policy.

The warranty is valid for **two (2) years** from the date the device is received by the customer, with a **maximum possible extension to twenty-six (26) months**.

If a defect is verified and replacement is approved, a **new product** will be shipped to the customer using the **address and shipping details from the original order**, unless otherwise requested.

Please note that **products designated as non-returnable** on our website are **not eligible** for replacement or refund.

Warranty Exclusions

This warranty **does not apply** in the following cases:

- Failure or damage caused by **improper use**, mishandling, or non-compliance with operating instructions.
- Damage, contamination, or corrosion resulting from **insufficient protection** or exposure to unsuitable environmental conditions.
- Cases where the device's **hardware or software** has been **opened, accessed, or modified** from its original state.

Environmental Commitment

We are committed to sustainability and use **recyclable materials** for all product packaging to help **protect the environment**.

20. DISCLAIMER

Wellness Purpose and Intended Use

MDCN Tech d.o.o. and its authorized distributors provide **low-risk, general wellness products** designed to support a healthy lifestyle and promote overall well-being for **both pets and their owners**.

Petspemf RollnRest® and other PEMF devices from MDCN Tech may help maintain or improve quality of life by supporting **relaxation, comfort, stress reduction, and overall vitality** — areas where healthy daily habits and proper care play an essential role in wellness.

Regulatory Notice

These statements have **not** been evaluated by the U.S. Food and Drug Administration (FDA).

Petspemf RollnRest® and all MDCN Tech PEMF devices are **not intended to diagnose, treat, cure, or prevent** any disease or medical condition — whether in animals or humans.

How the Technology Works

PEMF technology is designed to support the body's **natural processes** by influencing energetic balance and assisting the body's **innate restorative abilities**.

The low- and medium-intensity pulsed electromagnetic fields generated by these devices operate at levels comparable to the **Earth's natural magnetic field**, making them safe for everyday wellness use.

Contraindications

Use of PEMF devices, including Petspemf RollnRest®, is contraindicated for **both animals and humans** who:

- Have **pacemakers, implanted defibrillators**, or any other electronic or mechanical implants (e.g., cochlear implants, mechanical heart valves).
- Are **pregnant** (applies to both pregnant animals and pregnant humans handling the device).
- Have **epilepsy or are prone to seizures**.
- Have **active bleeding** or conditions in which magnetic exposure is not advisable.
- Have **undergone organ transplantation** or are receiving **immunosuppressive therapy**.
- Have **non-MRI-safe metal implants** or other metallic implants not certified as MRI-safe.

If you are unsure whether PEMF therapy is safe for you or your animal, consult a **veterinarian** (for animals) or a **healthcare professional** (for humans) before use.

Veterinary Advice and Responsibility

Pet owners are encouraged to consult a **licensed veterinarian** before using Petspemf RollnRest® or any PEMF-based product, especially if their pet is undergoing treatment, recovering from an injury, or has known health conditions.

App store

Google play

www.petspemf.com